

RICHMOND RESILIENT COMMUNITIES

Richmond Emergency Management Office
Community Safety Division
City of Richmond

Why Richmond Resilient Communities (RRC)?

- Studies of recent disasters (Katrina, Sandy, Christchurch, etc.) have shown that connected communities respond better and recover faster from significant emergencies.
- Traditional Emergency Preparedness (EP) presentations elevated public understanding on *why* to “be prepared”, but they did not succeed in actually having people *take steps* to be more prepared.
- Traditional EP also focused on prevention and preparedness. Recent real-world examples show that response and recovery, which takes far longer (from weeks to years), needs more focus during education engagements.
- Interactions with residents have shown a persistent expectation that responders and government will always be there to “save them”. It is imperative an understanding of response priorities, resource availability, and personal responsibility is improved.

What is the RRC Program?

- Acting to address the need for an updated program the Richmond Emergency Management Office (REMO) pursued an evolution in its public education strategy using lessons learned from real-world disasters.
- Looking to leaders in public education like the North Shore, Vancouver, and even as far as San Francisco, REMO created a model of resilience through connected and prepared communities – the RRC Program.
- This new workshop series examines preparedness from the personal up to the community level and provides tangible tools that can be used immediately. It measurably improves the level of preparedness and resilience within the city instead of only preaching it.
- RRC Participants also get access to ongoing skills development offered post-workshop throughout the year to further increase their – and the city's – overall resilience to emergencies of all sizes.

Where is RRC provided?

- A key component of the RRC program is its community-specific nature. Every workshop is custom-tailored for that community. Attendees work on plans and scenarios specific to where they live – which is where they will likely weather significant emergencies.
- Workshops will be delivered in each Richmond community, once a year, over the span of two weekends to maximize availability to residents.*
- RRC workshops take place in community centers – the likely community hub for future major emergencies.

**Additional workshops may be provided in communities if there is sufficient interest. “Neighbourhood-specific” workshops are also being considered.*

Who is RRC for?

- Every resident of Richmond is invited to participate, for free.
- Richmond Resilient *Communities* is planned as the first phase of the program. The next phase, Richmond Resilient *Businesses*, plans to work with businesses – a significant population of residents and non-residents who work within the city and would also be impacted by significant emergencies.
- This phase is currently unscheduled and will be planned upon the successful and stable launch of RRC.

When are the workshops?

- Workshops have been scheduled in every community in Richmond as follows:

- **Sea Island:**

- ✓ Oct 29th 1-5pm: 2274242 (*barcode to register*)*
- ✓ Nov 5th 1-5pm: 2274292

- **Thompson:**

- Nov 18th 1-5pm: 2265192
- Nov 26th 12:30-4:30pm: 2265193

- **West Richmond:**

- Jan 28th 11:30-3:30pm: 2335242
- Feb 3rd 11:30-3:30pm: 2335292

- **City Centre:**

- Feb 18th 1-5pm: 2345192
- Feb 24th 1-5pm: 2346492

- **Steveston:**

- Mar 25th 1-5pm: 2325943
- Mar 31st 1-5pm: 2325992

- **Hamilton:**

- Apr 8th 12-4pm: 2331442
- Apr 14th 12-4pm: 2331392

- **South Arm:**

- Apr 22nd 1-5pm: 2350142
- Apr 28th 1-5 pm: 2350192

- **Cambie:**

- May 19th 1-5pm: 2326042
- May 26th 1-5pm: 2326043

- To get more program information, or register for a workshop visit www.richmond.ca/rrcp

RRC Partners

As a community needs ongoing engagement to stay connected and resilient REMO has partnered with numerous supporting agencies in development of the RRC Program. As the program evolves we will continue to forge new partnerships to improve the program and, in doing so, every community in Richmond.

The following organizations have partnered with RRC to work towards a more Resilient Richmond.



How can you help?

Parent Advisory Councils are in the unique position of knowing the parents and their community better than anyone else. Councils also often have pre-established lines of communication with other parents.

As such, the best place for PACs to start is by using their knowledge to reach out and inform parents of the RRC workshops.

The more parents that learn about the program from sources they trust, the more likely they are to participate in the program, and the more likely the school is to have prepared, connected, and engaged families.

A prepared, and connected community is the ultimate goal of the RRC Program. An Emergency Management Office-PAC partnership will ultimately result in the best possible version of the RRC program and a safer community.

RRC Sneak Peak

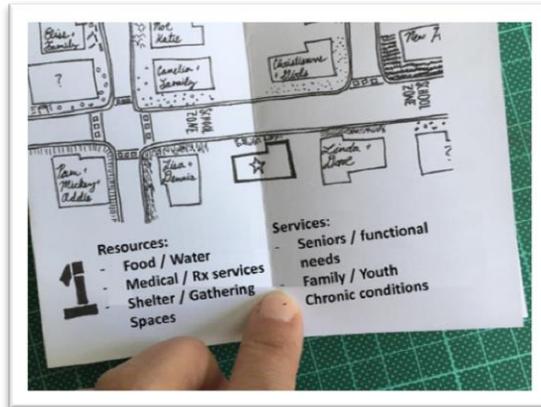
What follows are some slides and images from the RRC program and a pilot workshop conducted in the summer of 2017 as the program was in development.

This is a small example of the content and experience parents will have as part of the program.

If there are any questions about the program, or you would like to connect with the Emergency Management Office, please email cpattullo@richmond.ca.

Richmond Resilient Communities

Workshop Preview



Neighbors who know each other, look out for each other.

93% say it's important for neighbors to look out for one another.

Over 67% of homeowners feel safer when they know their neighbors.

35% of people who know their neighbors reported that they've shared information with them about crime & safety.

79% of people that use an online neighborhood forum talk with their neighbors in-person at least once a month.

WHO WILL YOU CALL IN AN EMERGENCY?

IS IT MOM?

COACH LINNY?

WHERE WILL YOUR FAMILY MEET DURING AN EMERGENCY?

IS IT HERE?

OR HERE?

MAYBE HERE?

WAIT, MAYBE HERE.

WINGING IT IS NOT AN EMERGENCY PLAN

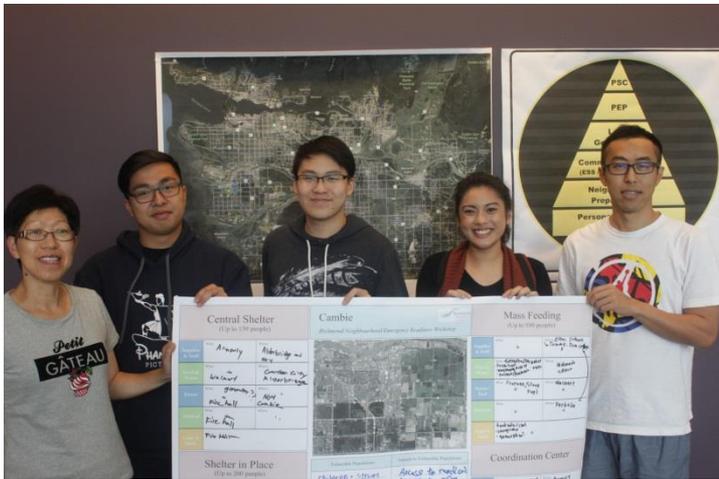
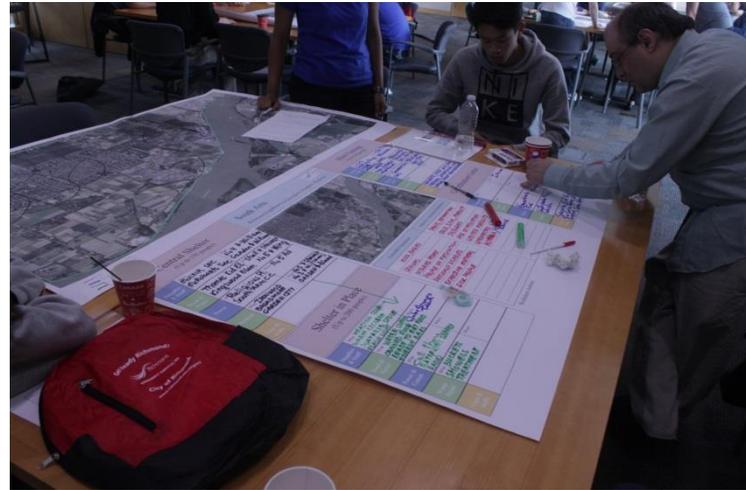
HEY NEIGHBOUR

Break the ice:

- Who are you and what do you do?
- What do you want to get out of today's session?
- How prepared is your family for an emergency – large or small?

EMERGENCY SKILLS

FIRST AID



Richmond Resilient *Communities*

Pilot Workshop 2017